



SARA ZALEWSKA

THANK YOU FOR SHOPPING WITH US!

We hope that you are satisfied with the creation that we have created especially for you in our Atelier.

Your opinion is very important to us. If you would like to share your shopping experience with us, please write to shopsarazalewska@gmail.com.

Returns or exchanges of purchases can be made within 14 days from the date of receipt of the shipment. Here's how to return / exchange items.

You can find more information on the return / exchange policy or the right to resign from purchases in our Terms and conditions.



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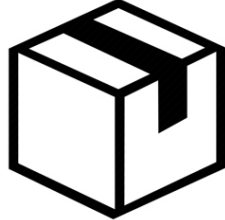


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RETURN / EXCHANGE IN 5 STEPS



1. RETURN /
EXCHANGE FORM



2. PACK THE
GOODS



3. ATTACH
DOCUMENTS



4. SEND THE
PACKAGE



5. REIMBURSEMENT
/ EXCHANGE

(WITH PROOF OF PURCHASE)

1. The declaration of withdrawal from the contract or exchange is attached to the package or can be downloaded at: <http://shop.sarazalewska.com/return.pdf>. The declaration is also available on the website in Terms and conditions tab.
2. Please return the goods to us in their original packaging and secure the shipment in an appropriate manner so that it will not be damaged during transport.
3. Please attach the completed return / exchange form and proof of purchase to the packed goods.
4. Please send the package to the following address: Atelier Sara Zalewska, Święty Wojciech 22/24 loc. 4, 61-749 Poznań, Poland - 501 292 253 at your own expense in any way (courier, post office).
5. This process may take up to 14 days. In the event of withdrawal from the contract, we will refund the payment to the bank account provided by you.



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first name and last name

city, date

e-mail address - the same as the address in the Customer Account

order number to be returned

postal mailing address

phone number

the date of return
(to be completed by the employee receiving return / exchange)

Please send the amount due for the returned goods to the bank account number (IBAN format):

.....

SWIFT code:
owned by:

RETURN / EXCHANGE FORM

PRODUCT NAME	QUANTITY	EXCHANGE FOR:*	RETURN/EXCHANGE REASON
			<input type="checkbox"/> wrong product shipped <input type="checkbox"/> different from the picture <input type="checkbox"/> late delivery <input type="checkbox"/> comfort / functionality <input type="checkbox"/> too small / too tight <input type="checkbox"/> product defect <input type="checkbox"/> fabric/ material <input type="checkbox"/> too big / too loose <input type="checkbox"/> other
			<input type="checkbox"/> wrong product shipped <input type="checkbox"/> different from the picture <input type="checkbox"/> late delivery <input type="checkbox"/> comfort / functionality <input type="checkbox"/> too small / too tight <input type="checkbox"/> product defect <input type="checkbox"/> fabric/ material <input type="checkbox"/> too big / too loose <input type="checkbox"/> other
			<input type="checkbox"/> wrong product shipped <input type="checkbox"/> different from the picture <input type="checkbox"/> late delivery <input type="checkbox"/> comfort / functionality <input type="checkbox"/> too small / too tight <input type="checkbox"/> product defect <input type="checkbox"/> fabric/ material <input type="checkbox"/> too big / too loose <input type="checkbox"/> other
			<input type="checkbox"/> wrong product shipped <input type="checkbox"/> different from the picture <input type="checkbox"/> late delivery <input type="checkbox"/> comfort / functionality <input type="checkbox"/> too small / too tight <input type="checkbox"/> product defect <input type="checkbox"/> fabric/ material <input type="checkbox"/> too big / too loose <input type="checkbox"/> other
			<input type="checkbox"/> wrong product shipped <input type="checkbox"/> different from the picture <input type="checkbox"/> late delivery <input type="checkbox"/> comfort / functionality <input type="checkbox"/> too small / too tight <input type="checkbox"/> product defect <input type="checkbox"/> fabric/ material <input type="checkbox"/> too big / too loose <input type="checkbox"/> other

Please fill in all the fields of the form correctly.

_____ Legible signature of the client

* In the absence of the specified goods, the exchange will be considered a return.